#### TempWeb 2013

#### 3<sup>rd</sup> Temporal Web Analytics Workshop



## Stuff happens continuously: exploring Web contents with temporal information

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#### Disclaimer

The views, opinions, positions, or strategies expressed in this talk are mine and do not necessarily reflect the official policy or position of Microsoft.

## Agenda

- Part I: Time in document collections
- Part II: Social data
- Part III: Exploring the Web using time

## Introduction

- Lots of interest in the research community
  - WSDM 2013 tutorial
  - SIGIR TAIA Workshop (2012/2013)
  - WWW Temporal Web (2011/2012/2013)– TREC
- Temporal information is more visible now — Timeline (Facebook)
  - Trending topics (Twitter)
- Big data

#### What is time?

- Several ways to express time in a language
- In linguistics: tense and grammatical aspects
- Temporal *reference expressions* 
  - On Friday
  - March 31<sup>st</sup>, 2007
  - In the late 90s
- Several ways to express the *same* time information
  - Christmas Day
  - December 25
  - Navidad
  - Weihnachten

Temporal Information is well-defined

Temporal Information is well-defined

- two points/intervals
- $\rightarrow$  temporal relationship

before after

overlap

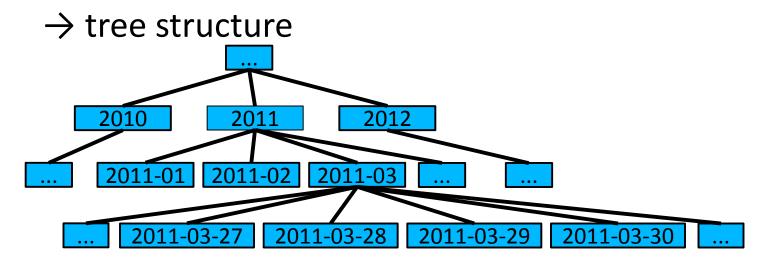
. . .

Temporal Information can be normalized to some standard format

- Temporal Information can be normalized to some standard format
  - expressions with same semantics
      $\rightarrow$  same value in standard format
     March 28, 2011  $\rightarrow$  2011-03-28
     2011/03/28  $\rightarrow$  2011-03-28
     today  $\rightarrow$  2011-03-28

 Temporal Information can be organized hierarchically

- Temporal Information can be organized hierarchically
  - different granularities (day, month, ...)



#### □ 4 types of temporal expressions

Dates

Monday 13, 2013

#### Times

11 a.m.

Durations

two weeks

#### Sets

twice a week

- Explicit expressions
- Implicit expressions
- Relative expressions

- **Explicit expressions** 
  - refer to specific point in time
  - carry all information explicitly

January 25, 2010

November 2012

the 7th century

can be normalized without further knowledge

#### Implicit expressions

- names of holidays
- names of events
  - Independency Day 2001
  - Labor Day 1999
- can be normalized if semantics is known:
- Labor Day  $\rightarrow$  first Monday in September

- Relative expressions
  - may be underspecified or deictic

today

January 12

two weeks later

- context infEormation is needed
- $\rightarrow$  reference time
- $\rightarrow$  relation to reference time

#### Example:

Document Creation Time: 1998-04-18 Hungarian astronaut Bertalan Farkas is leaving for the United States to start a new career, he said today. ...On May 22, 1995, Farkas was made a brigadier general, and the following year he was appointed military attache ...However, cited by District of Columbia traffic police in December for driving under the influence of ...

# explicit and relative expressionswith needed context information

#### Extracting temporal expressions

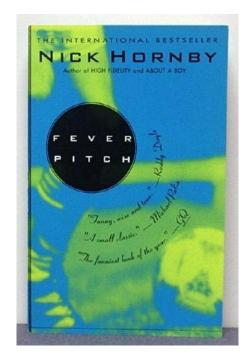
- Temporal tagger
- Similar to NER but for time only
- TimeML format

Sunday, 09 July 2006 Italy won the World Cup tonight after beating France on penalties.

```
<s>
<TIMEX3 tid="t1" TYPE="DATE" VAL="20060709">
Sunday, 09 July 2006 </TIMEX3>
Italy won the World Cup
<TIMEX3 tid="t2" TYPE="DATE" VAL="20060709TNI">
tonight</TIMEX3> after beating France on penalties.
</s>
```

## Why we care?

- Temporal landmarks
- Temporal evolution



## Wisdom of crowds

- Calendar annotation for free
  - Take all hot topics for a year
  - Annotate events that people care
  - Use that to learn what maybe relevant for that date the next year
- Repeating events
  - Elections, sport championships, etc.
- Unexpected events that will be remembered - 9/11, Japan earthquake, Chilean miners, etc.

### Document lifecycle

- Document creation time (ts)
- Availability of temporal expressions
- Updates as maintenance
- Topical relevance
- Emphasis on freshness:
  - the extent to which information is recent, current, up-to-date

#### **SOCIAL DATA**

## Beyond Web pages

- Notion of document changes
- Social data
- Facebook, Twitter, Quora, Foursquare, etc.
- Wikipedia

### Twitter

- 140 characters
- Entry barrier is pretty low
- Vitality
- Events
- Sports





Four more years. pic.twitter.com/bAJE6Vom



#### Time in Twitter

- Trending topics
- Hashtags
- Cashtags
- Group chats

Trends · Change Xperia ZR #TwoThingsThatDontMixWell #survivorfinale Happy Mother's Day #sup5sos #GOP2016Slogans IRS #tcot Tia Sharp New York



Business Insider @businessinsider Microsoft VP Says Smaller Windows 8 Tablets Are Coming At The End Of June **\$M\$FT** by @stevekovach read.bi/18s43cL IP View summary



Hilgos Foundation @IRememberBetter #AlzChat 3pmEST/8pmUK Today's topic: Tips for decor & furnishings for a person with dementia @creativitycare @LivHOMECorp @Alzheimers\_NIH Expand 7 May

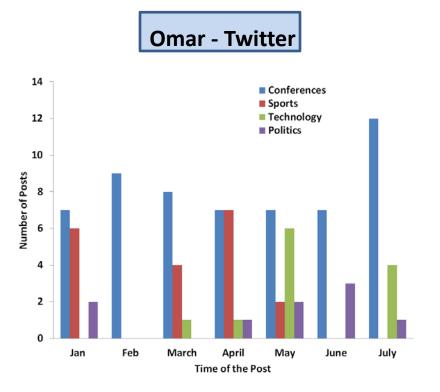
4h

### Facebook

- Your timeline
- Photos over time
- Generic events
- Personal social network events
  - Happy Birthday!
  - Weddings
  - New Baby pictures

#### Time and social characteristics

- User interests can be time sensitive
- Temporally aware signals (TAS)
  - Recent
  - On-going
  - Seasonal
  - Past
  - Random
- Three levels
  - Personal
  - Friends
  - Universal



#### **Questions and Answers**

- Human computation for queries that search engines don't do well
- Latest incarnations: Quora & StackOverflow



#### Facebook Questions

Learn from people in the know and the friends who know you best.

What do you want to know?

YAHOO! ANSWERS





A continually improving collection of questions and answers created, edited, and organized by everyone who uses it.

Ask Question

### Time in CQA

- Some answers don't change
- Sustainable questions

Boston Marathon Terrorist Attacks (April 2013): Boston Boston Marathon Breaking News & Edit

#### What happened at the 2013 Boston Marathon? C Edit

I saw something about explosions at the finish line. Looking for more detailed information.  $\mathscr{D}\mathsf{Edit}$ 

I Comment - Share (7) - Options

5 Answers

Ask to Answer

U.S. Presidential Elections: U.S. Constitution U.S. Federal Government U.S. Political Parties U.S. Politics & Edit

#### Should the Electoral College be abolished? Can it be abolished? *cat* the abolished?

And will any presidential candidate spend much time in Ohio, again, if it is? See also: Electoral College: Given that the Electoral College appears to be very unpopular, why has there not been more momentum to abolish or change it?  $\checkmark$  Edit

2+ Comments - Share (1) - Options

16 Answers

Ask to Answer



#### Q: Why does the calculation of Cohen's kappa fail across different packages on this contingency...

(conf.mat) The output I get from running this is: > cohen.kappa(conf.mat) Kappa test for nominally classified data 4 categories - 2 methods kappa (Cohen) = 0, Z = NaN, p = NaN kappa (Siegel ... I have a contingency table for which I would like to calculate Cohens's kappa - the level of agreement. I have tried using three different packages, which all seem to fail to some degree. The package ...

## reddit

- Extremely popular
- Threaded structure
- Communitydriven
- AMAs



I am Barack Obama, President of the United States -- AMA (self.IAmA) submitted 8 months ago\* by PresidentObama

Hi, I'm Barack Obama, President of the United States. Ask me anything. I'll be taking your questions for half an hour starting at about 4:30 ET.

Proof it's me: https://twitter.com/BarackObama/status/240903767350968320

We're running early and will get started soon.

UPDATE: Hey everybody - this is barack. Just finished a great rally in Charlottesville, and am looking forward to your questions. At the top, I do want to say that our thoughts and prayers are with folks who are dealing with Hurricane Isaac in the Gulf, and to let them know that we are going to be coordinating with state and local officials to make sure that we give families everything they need to recover.

Verification photo: http://i.imgur.com/oz0a7.jpg

LAST UPDATE: I need to get going so I'm back in DC in time for dinner. But I want to thank everybody at reddit for participating - this is an example of how technology and the internet can empower the sorts of conversations that strengthen our democracy over the long run. AND REMEMBER TO VOTE IN NOVEMBER - if you need to know how to register, go to http://gottaregister.com. By the way, if you want to know what I think about this whole reddit experience - NOT BAD!

http://www.barackobama.com/reddit [edit: link fixed by staff]

24230 comments share



I'm Bill Gates, co-chair of the Bill & Melinda Gates Foundation. AMA  $_{\rm (self,IAmA)}$  submitted 2 months ago\* by thisisbillgates

Hi, I'm Bill Gates, co-chair of the Bill & Melinda Gates Foundation. Ask me anything.

Many of you know me from my Microsoft days. The company remains very important to me and I'm still chairman. But today my full time work is with the foundation. Melinda and I believe that everyone deserves the chance for a healthy and productive life – and so with the help of our amazing partners, we are working to find innovative ways to help people in need all over the world.

I've just finished writing my 2013 Annual Letter http://www.billsletter.com. This year I wrote about how there is a great opportunity to apply goals and measures to make global improvements in health, development and even education in the U.S.

VERIFICATION: http://i.imgur.com/vlMjEgF.jpg

I'll be answering your questions live, starting at 10:45 am PST. I'm looking forward to my first AMA.

UPDATE: Here's a video where I've answered a few popular Reddit questions - http://youtu.be/qv\_F-oKvIKU

UPDATE: Thanks for the great AMA, Reddit! I hope you'll read my annual letter www.billsletter.com and visit my website, The Gates Notes, www.gatesnotes.com to see what I'm working on. I'd just like to leave you with the thought that helping others can be very gratifying. http://i.imgur.com/D3qRaty.jpg

28250 comments share



#### Time in reviews

- Amazon
- Yelp
- Foursquare

Hindle Me! February 25, 2009 By Robin L. McLaughlin Amazon Verified Purchase

I'm a new Kindle 2 owner and I did not own a Kindle 1. I was very interested in the original Kindle, b Since it looked like they made the improvements I was waiting for (one of the others was a bit more

 ★★★★☆ New Kindle Buyer? Thinking about Nook? Read on ... September 12, 2012

 By L. Kirk
 TOP 500 REVIEWER

 Amazon Verified Purchase

I got my first Kindle. This is a nice ebook reader. I'm going to jump right in and tell you what I found

Buy your timed ticket over the Internet otherwise you will have to wait in long lines waiting for a van Denice M. - January 4

📕 Save 🖤 Like

Vale a pena conhecer! Cleiton L. · December 20, 2012

📕 Save 🖤 Like



Be on top of the world!

Carlo M. · December 19, 2012

📕 Save 🖤 Like

Vista mais bonita do Rio de Janeiro. Mas para ir no final de semana ensolarado tem que ter paciencia para enfrentar a fila. Luísa M. · November 17, 2012

📕 Save 🖤 Like



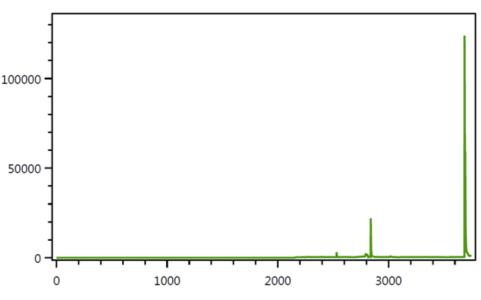
If you walked by here, & looked in, you probably wouldn't think much. However, once through the doors, the dining experience is always superb.

#### 🗙 🗙 🗙 📩 5/10/2013

This is my favorite place to have dinner in the city. The food is amazing and the view is pretty sweet. The service could have been a bit better but lve been back and back so Im not complaining

## Time in Wikipedia

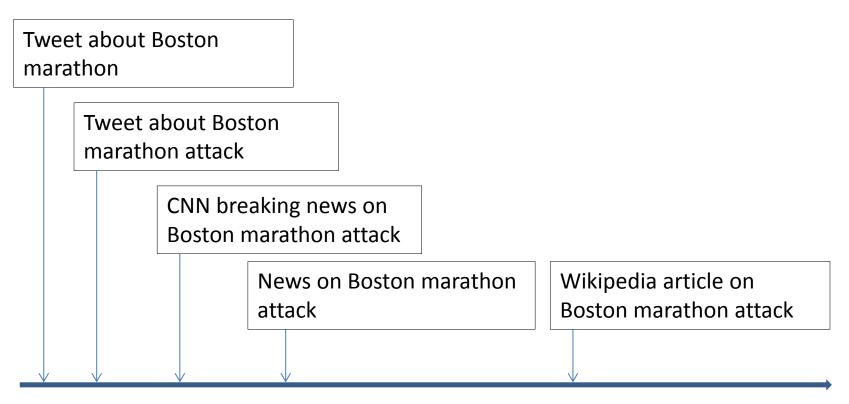
- Crowdsourcing
- Edits
- Whitney Houston
  - TV appearances
  - Her death in
     February 2012
  - Viewing popularity since article creation on January 8<sup>th</sup> 2002.



#### A common pattern

 Tweet -> breaking news -> news article -> Wikipedia page

## The current "document" view



April 15<sup>th</sup> 2013

#### EXPLORING DATA WITH TEMPORAL INFORMATION

#### **Temporal value**

- Documents/web pages
  - Timestamp + temporal expressions
- Queries
  - Trends & popularity
- Temporal value per source
  - Can we associate a temporal utility value at a source?

#### **Correlating sources**

- Identify event-based hashtags, for timeline creation
- Currently using historic/past data
- Find most temporally significant hashtags
- Use multiple signals: Twitter search logs + related Wikipedia article popularity
- Automatic timeline-generation

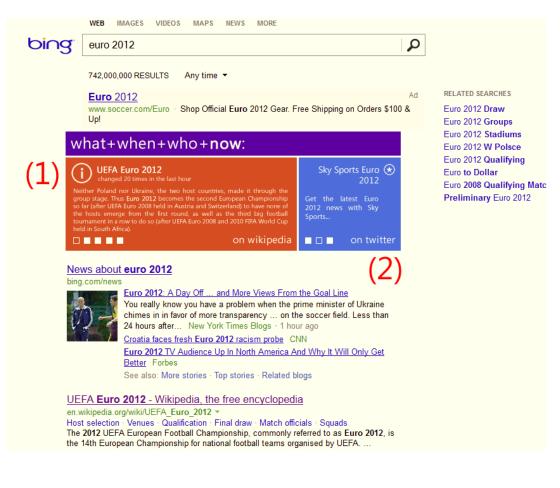
#### Hashtags + Wikipedia

Hashtag	Correlation	Wikipedia Article	From Date	To Date
#comeonirene	0.87	Irene	25/08/2011	30/08/2011
#iastrawpoll	0.87	Ames Straw Poll	12/08/2011	15/08/2011
#roke	0.86	Typhoon Roke	20/09/2011	21/09/2011
#chardonshooting	0.85	Chardon High School shooting	27/02/2012	29/02/2012
#westmemphis3	0.82	Free the West Memphis 3	18/08/2011	21/08/2011
#iowacaucus	0.82	Iowa caucuses, 2008	29/12/2011	05/01/2012
#oslobomb	0.73	2011 Norway attacks	22/07/2011	27/07/2011
#lawrencebrewer	0.77	Murder of James Byrd, Jr.	21/09/2011	22/09/2011
#royaltour	0.74	2011 royal tour of Canada	01/07/2011	15/07/2011
#jamesbyrd	0.73	Murder of James Byrd, Jr.	22/09/2011	23/09/2011

Wikipedia Articl	Hashtag	Time
2011 royal tour of Canad	#royaltour	07/01/2011
Cuc	#cuci	07/06/2011
Betty For	#bettyford	07/08/2011
Julio Gome	#juliogomez	07/07/2011
Tropical Storm Emily (2011	#tropicalstormemily	08/01/2011
Army of the Coasts of Bres	#repulsing	08/04/2011
Ames Straw Pol	#iastrawpoll	08/12/2011
Free the West Memphis	#westmemphis3	8/18/2011
Iren	#comeonirene	8/25/2011
Typhoon Rok	#roke	9/20/2011
Murder of James Byrd, J	#lawrencebrewer	9/21/2011
Kim Delane	#kimdelaney	9/23/2011
Singalur	#plzbelieve	9/27/2011
Addis Ababa Fistula Hospita	#californiamoney	10/04/2011
Hurricane Jov	#jova	10/10/2011
Marco Simoncell	#simoncelli	10/23/2011
The Legion of Missing Me	#gogetitanddontlookback	11/26/2011
ECU'9	#onlyatecu	11/16/2011
Gary Spee	#garyspeed	11/27/2011
Devils on horsebac	#christmasfeast	01/01/2012

## **Combining sources**

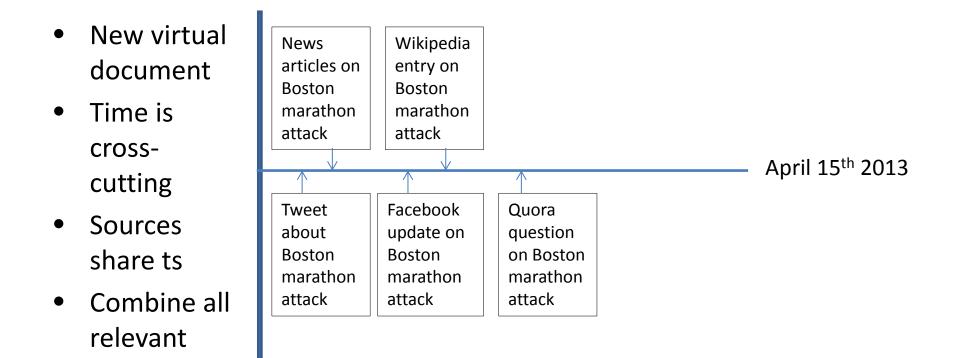
- CrowdTiles
- Web + Twitter
   + Wikipedia
- Get a sense of what is happening now



#### Observation

- Different crowds on different sources
- Two crowds of people
  - Authors/searchers on Twitter
  - Editors/browsers on Wikipedia
- Correlation between signals from the two crowds
  - People search for what is happening
  - People edit Wikipedia with what is happening
- Combining and integrating different sources by time

#### The new document



information

## Archiving and looking back

- News articles & Wikipedia are fine for main events
- What about stuff that is not so trending?
- What did people say at the Oscars 2011?
- Mario Balotelli at Euro 2012



The #Oscars' woman problem: 98% of nominations went to movies directed by men <a href="http://t.co/TFlw1B94">http://t.co/TFlw1B94</a>



Here is the bus in Rome with it's number/destination changed to simply read: SUPER MARIO. #Balotelli #Euro2012 http ...

## Problems

- Duplicate and near-duplicate detection across sources
- Temporal summaries
- Temporal precedence by source
- Archiving
- Ranking by temporal value
- Temporal aware search engines
- Synchronization and latency
- Can time help or escape the filter bubble?
- Evaluation

#### Conclusions

- Temporal information for organizing content is becoming more important
- Exciting area for combining different sources
- Lots of opportunities to improve current search experience
- Time is a cross-cutting aspect

#### Thank you